

PATHWAYS INTO SECURITY OPERATIONS

The Security Operations Industry provides a diverse range of exciting careers, from technical security (which includes sophisticated alarm technologies) to the physical protection of critical infrastructure.

CAREERS IN SECURITY OPERATIONS:

Static Security Officer, Mobile Patrol Officer, Traffic Controller, Passenger & Cargo Screener, Cash-in-transit Security Guard, Control Room Operator, Security Team Leader, Security Manager, Senior Security Technician, Investigation Manager, Security and Risk Manager, Risk Management Consultant, Crowd Controller



WHAT DOES A SECURITY GUARD DO?

Security Guards protect people and property, and maintain crowd control. They could expect to work in locations like airports, public and private infrastructure, and at events.

Security officers may perform the following tasks:

- Patrol areas and check doors, gates and windows for signs of unauthorised entry
- Watch for irregularities and report incidents or problems to the appropriate authority
- Respond to alarms and check alarm systems
- Provide armed escort for payroll deliveries
- Observe and report suspects to police, apprehend offenders when appropriate and detain them until police arrive
- Monitor computer alarm systems, closed circuit television (CCTV) systems and communicate by radio with mobile units to attend alarms
- Issue security passes, give directions and make security arrangements for authorised visitors
- Check travellers and their hand luggage to detect concealed weapons and explosives
- Detect and report fraud, shoplifting and other unlawful acts of employees or patrons of business establishments
- Provide armed protection for specific organisations (e.g. banks)
- Provide assistance to the public and clients.

WHAT DO YOU NEED TO WORK IN THE SECURITY INDUSTRY?

The security industry is professional and customer service driven.

To work in this industry you will need the following:

- Aged 18 years and over
- Good customer service attitude
- Excellent communication skills
- Strong negotiation skills
- Good personal presentation
- Analytical skills
- Demonstrate you do not have a criminal record
- Security licence (must meet requirements set down by WA Police Licensing Services)

For more information regarding gaining a Security Officers licence go to the Western Australian Police web site <http://www.police.wa.gov.au> and search for Security Officer Licensing or ring WA Police Licensing Services on (08) 9454 1300



www.fapstc.org.au

FINANCIAL ADMINISTRATIVE & PROFESSIONAL SERVICES TRAINING COUNCIL INCORPORATED

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CAREER INFORMATION ONLINE

Career Centre www.careercentre.dtwd.wa.gov.au
Department of Education, Employment and Workplace Relations www.deewr.gov.au/youth/
Job Guide www.jobguide.deewr.gov.au
Skills One www.skillsone.com.au
My Future www.myfuture.edu.au
ApprentiCentre www.trainingwa.wa.gov.au/apprenticentre
Australian Security Industry Association www.asial.com.au
WA Police www.police.wa.gov.au
Security Agents Institute www.saiwa.asn.au
Skills Connect www.skillsconnect.gov.au
FAPSTC www.fapstc.org.au

WHAT WORKING CONDITIONS COULD I EXPECT?

- You may find the team is expected to work at a number of different sites each week or the same site for long periods of time.
- You may be outdoors, working inside at an airport or patrolling a critical infrastructure site.
- Some hours may be worked outside normal business hours.

SECURITY QUALIFICATIONS

CPP20212	Certificate II	Security Operations	(Minimum entry level and licence qualification)
CPP30411	Certificate III	Security Operations	Traineeship Available (Must have a Certificate II Security Operations and Security Officers License before commencing)
CPP30607	Certificate III	Investigative Services	
CPP40707	Certificate IV	Security and Risk Management	
CPP50611	Diploma	Security and Risk Management	

TRAINEESHIPS

Traineeships are a great way to kick start your career.

- They allow you to earn while you learn
- Offer you hands-on, practical on-the-job work experience
- At the end of the traineeship you gain a qualification that is recognised Australia wide
- Qualifications may make it easier to get into university to complete further studies

Traineeships are a formal agreement between the employer and the trainee to provide employment and quality training for the duration of the traineeship. For more information on traineeships contact the ApprentiCentre on 13 19 54.

WHERE CAN I GET MORE INFORMATION?

For more information on the Security Operations industry, contact FAPSTC today.

