



FINANCIAL ADMINISTRATIVE & PROFESSIONAL
SERVICES TRAINING COUNCIL
INCORPORATED

FAPSTC e-News April 2014

Welcome to FAPSTC e-News. This is a free service provided by the FAPS Training Council to keep our supporters informed about developments and events in the vocational education & training sector, particularly those that impact on the Financial, Administrative and Professional Services industries.

E-news will be distributed and back issues archived on our website www.fapstc.org.au

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If you have any comments on the e-news please send them [here](#). We welcome your feedback and suggestions for future editions.



Training Package Version Guide

Training Package	Version @ 31/3/14
CPP07 Property Services Training Package	Version 14.1
FNS10 Financial Services Training Package	Version 5.1
BSB07 Business Services Training Package	Version 9.0

Contents – Select & Click

[FAPSTC & IBSA Partnership](#)

[FAPS Training Council on facebook](#)

[Financial Services Training Package Review](#)

[2014 Training Providers Forum](#)

[Privacy laws changes](#)

[State Training Board - new EVAC guidelines](#)

[Training Accreditation Council – Compliance Monitoring Audits](#)

[Workplace essentials for better business](#)

[Training Package Redesign](#)

[Career Self Assessment Tool](#)

FAPSTC & IBSA Partnership

The Financial Administrative and Professional Services Training Council (FAPSTC) and Innovation & Business Skills Australia (IBSA) have established a partnership arrangement in Perth.



The partnership supports the delivery of vocational education and training via a suite of tools and resources to boost effectiveness of workforce training and skills development.

IBSA's learning resources are designed to facilitate best practice teaching and learning with the highest level of compliance.

FAPSTC and IBSA have joined forces to distribute the extensive range of workbooks, facilitation and assessment guides, as well as eLearning resources for the "Business Services", "Financial Services", and "VET Education" sectors.

FAPSTC will have access to the whole range of learning and assessment materials including access to eLearning materials for use by practitioners in delivering quality training.

FAPSTC looks forward to assisting IBSA distribute these quality products to Registered Training Organisations / Schools in Western Australia.

Regular forums will be planned to showcase these quality resources, and interested parties can contact Greg Bridge directly on 0466 852 408.

FAPS Training Council on facebook

FAPS Training Council now has a facebook page where you can keep up to date with all the latest news – like us on facebook by clicking below:



Financial Services Training Package Review

IBSA will be conducting a webinar entitled the "Review of the Financial Services Training Package" on Thursday 24th April.

More details to follow.

2014 Training Providers Forum

The Training Providers Forum - WA's leading forum on training and workforce development - will be held on 19 and 20 May 2014 at Crown Perth.

This two day conference and exhibition will provide the latest updates on training and workforce development and showcase examples of innovation and good practice. This is a great professional development and networking opportunity for all training professionals.



Training Providers Forum is aimed at all those involved in the planning, delivery and assessment of vocational education and training (VET) in Western Australia.

It is anticipated that approximately 600 delegates will attend, from private and state training providers, industry skills councils, schools, universities and other government departments.

To view the program please [click here](#).

Privacy laws changes

Important changes to the Privacy Act 1988 commenced on 12 March 2014.

The changes include a new set of Australian Privacy Principles (APPs) that will regulate the handling of personal information by Australian Government agencies, businesses with a turnover of more than \$3 million or those trading in personal information and all private health service providers.

There are also changes to the credit reporting provisions of the Privacy Act and new regulatory powers for the Office of the Australian Information Commissioner (OAIC), including the power to conduct a privacy performance assessment, accept an enforceable undertaking and, in the case of serious or repeated breaches, seek civil penalties.

‘These are the most significant changes to privacy laws in over 25 years and affect a large section of the community. The world has changed remarkably since the late 1980s when the Privacy Act was first introduced, and so the changes were required to bring our laws up to date with contemporary information handling practices, including global data flows,’ said Australian Privacy Commissioner Timothy Pilgrim.

The OAIC will continue to work with Australian Government agencies and businesses to assist them with the reforms.

‘The OAIC recognises that government agencies and businesses are working hard to implement the new requirements. Our focus in the months following 12 March 2014 will be on working with entities to ensure that they understand the new requirements and have the systems in place to meet them,’ Mr Pilgrim said.

Entities looking for information about the reforms can access guidance on the OAIC’s website.

The new laws require businesses and Australian Government agencies to be more transparent about how they handle personal information. Entities need to have a clearly expressed and up to date privacy policy about the way they handle personal information.

‘Being up front with customers and having good privacy practices in place makes good business sense. It is also consistent with community expectations. The OAIC’s recent

community attitudes to privacy survey revealed that 96% of Australians feel that they should be informed about how their information is handled and protected. Over 60% have decided not to deal with a business due to concerns as to how their personal information will be used, and 23% have decided not to deal with a government agency,' Mr Pilgrim said.

The OAIC received 10,576 privacy enquiries and 1496 privacy complaints in 2012–13 and has already received 30% more complaints in the financial year to date. The OAIC will focus on public education about the reforms during the upcoming Privacy Awareness Week campaign (4–10 May 2014), the primary privacy awareness and education event in the Asia Pacific region.

State Training Board - new EVAC guidelines

The State Training Board endorsed new Guidelines for the Establishment and Variation of Apprenticeships. The new guidelines were effective for all new applications from 1 January 2014.

The new guidelines can be accessed using the following link:
[Guidelines for Establishment and Variation of Apprenticeships Version 2.1](#) (updated 18 March 2014).



Training Accreditation Council – Compliance Monitoring Audits

On 1 January 2014 the updated Vocational Education and Training (General) Regulations 2009 (VET Regulations) came into effect. The VET Regulations were updated to enable consistency with the National VET Regulator for the regulation of VET in Western Australia. These updated VET Regulations can be viewed on the TAC website www.tac.wa.gov.au.



Under the VET Regulations, a new category of audit has been introduced which allows for the monitoring of ongoing compliance with the requirements of registration as a result of the outcomes of previous audits. This new category of audit is referred to as a Compliance Monitoring Audit (CMA) and will come into effect from **1 May 2014**.

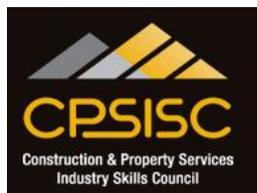
A letter and frequently asked questions document outlining the impact of these changes on RTOs is available on the [TAC website](#).

Workplace essentials for better business

The Workplace essentials website provides small to medium businesses with a 'one-stop' gateway to find useful information, templates, links and resources that can help them to better plan, attract, develop and retain a skilled workforce.

To check out the latest workforce planning and development news, events and information, please [click here](#).

Training Package Re-Design



Construction and Property Services Industry Skills Council (CPSISC) works actively to support skill development in its industries through a range of initiative; the re-design of its Training Packages in response to recent policy change is one such initiative.

The review will also focus on quality assessment practice and how this can be reflected in the new components.

[Property Services - CPP07 Training Package Re-Design](#)

[Construction, Plumbing and Services - CPC08 Training Package Re-Design](#)

Career Self Assessment System

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- Let us point you in the right direction

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